secure IT

Testimonials and reviews

Position
ICT Director

Industry
Construction

Company Size
700< Users

- ⊕ **Concise course content**
- ⊕ **Bite-sized modules**
- ⊕ **Intuitive/ stable app**
- ⊕ **Great phishing tool**
- ⊕ **Great support**

We have been using this training platform for nearly 18 months and it has been very successful in raising the awareness of cyber security across our workforce.

The course content is excellent and concise. It is easy to follow and understand but, at the same time, very effective and efficient in it's delivery - especially as our people can complete a single course in around 10-15 minutes on their smartphone. Overall we have delivered nearly 19,000 courses in the last 18 months!

> *We have delivered nearly* *19,000 courses*
> *deployed in the last 18 months.*

The platform is very stable and our admin areas around managing access and enrolling people on courses are very simple and intuitive to use and require minimal training to operate. Any support issues are promptly attended to and resolved and communication of maintenance and updates are actively issued.

> *The course content is*
> *excellent and concise*

Along with the training we have successfully run phishing campaigns within the application that have focused everyone's views on how these types of attacks can have impacts on our business and how to recognise and report any attacks in the future.

secure IT

- **Granularity of training**
- **Weekly summaries**
- **Custom reporting**
- **User-tailored reporting**

We have a requirement for a security awareness training solution mainly to improve our employee awareness around information security, but also to be able to demonstrate to an ISO 27001 auditor that we are following a robust process.

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This has been invaluable in seeing on a weekly basis who is falling behind with their courses, which is something that we've now built into a disciplinary framework to ensure that employees are completing the required training. The other attraction was the granularity of the course modules and topics covered. We prefer the modular approach as it allows courses to be targeted on areas of risk or need, identified from the initial gap analysis.

This approach accommodates the different levels of competence across the organisation and means that employees are only scheduled to complete courses in areas of weakness or high risk.

The performance metrics and course completion statistics allow us to identify areas of risk where employees are potentially under-performing, and to monitor overall performance of individual department (particularly the high risk areas like HR and Finance). The ISO 27001 auditor was particularly impressed with this and other information we had to demonstrate due diligence.

Position
Information Security
Manager

Industry
Business Services

Company Size
2,100< Users

- ➕ **Granular reporting**
- ➕ **Easy-to-use**
- ➕ **Course modules**
- ➕ **Intuitive**

Since using the training platform, we have seen a significant reduction in the number of employees clicking malicious links or opening malicious attachments in email.

When we implemented our cyber security strategy, phishing training and education was top of the list. We originally used the training platform for phishing training and simulations, but it quickly became clear that we could use it for a wider education platform for security training in general. Over the past few years the number of modules has increased to include things like GDPR training, Data Protection and Web Security.

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Since we are ISO27001 accredited, we need to be able to evidence things like training. This is difficult to manage in a large organisation with over 2,000 employees and 25 business areas. The training platform allows us to do this easily and produce reports for managers so they can see their stats compared to other areas and send chasers for those who haven't completed modules.

We now issue the Phishing and GDPR modules for new starters, plus we send the Advanced Phishing module when people fall for phishing attacks. So, over time, usecure has become more integral to our security management and reporting process.

We deployed the training to meet our requirements for ISO 27001 and improve staff awareness, as we had seen an increase in inbound threats across the business (in particular, employee-targeted phishing attacks).

Having researched a number of vendors, we opted this training platform due to its simplicity in administration, quick and easy setup, and high quality of course content.

" *The automation tools have brought* *excellent user adoption rates* *and have considerably raised security awareness* *without heavy administration* *.*

The automation tools have brought excellent user adoption rates and have considerably raised security awareness without heavy administration.

Notably, the AutoEnrol feature enabled us to rapidly deploy training programmes unique to our employees' security weaknesses, with continuous management made easy through automated course invites, reminders and weekly summary reports. Overall, the platform is admin-lite and proving highly-effective with driving employee security awareness across the organisation.

" *Overall, the platform is* *admin* *-lite* *and proving* *highly* *-effective* *with driving employee security awareness across the organisation.*